

RECOATING SERVICE

General Recoating Information:

- **RECOATING POLICY:** Meyer Skidmore & Co. requires that our recoating service be provided only for our original customer/owner of the existing floor. Simply put: we are more comfortable knowing that detailed maintenance instructions were provided to the owner when the floor was originally finished. Whenever exceptions are given, the customer must have complete product and maintenance history to insure a successful recoat.

- **RECOATING** of existing finished hardwood floor surfaces can be a time and money saver, but the recoating process also has a number of limitations (versus a full sand and finish), which can affect the final product:
 - **Color: The only way to restore the original color to your hardwood floor is to do a complete sand and finish.** Recoating of your hardwood floor will not remove the yellowing of the wood and finish caused by sunlight. This is important to realize if a portion of your flooring is being recoated and a portion of your flooring is receiving a full sand and finish. In this case the color of each flooring area may not match.

 - **It is the customer's responsibility to clean the hardwood floor prior to our recoating service with time for the floors to dry.** Our preparation/screening of your existing finish may not remove all materials that have adhered to the old finish coat. A thorough cleaning of the floor before our services begin is a **must!** Use either a strong vinegar and water solution (two cups to a gallon of water) or a mild dish washing detergent to clean your floor. This is necessary because our screening process cannot remove some of these foreign materials.

 - **Murphy's Oil Soap or similar oils, waxes and cleaners can prevent a recoating from adhering to your floor.** If such cleaners have been used on a hardwood floor, a new recoating will not properly bond to the old surface causing the new finish to peel or curdle. In some cases even cooking oils, oils from pets, candle wax and other contaminants which have gotten on your floor may prevent hard surface finishes from adhering. Many cleaning services use such cleaning aids. **The customer is responsible for the condition of the floor with respect to such contaminates.**

 - **Lint**, pet hair and other airborne materials are more likely to enter our coating when recoating. The recoating process only provides a single opportunity to prepare the floor for coating versus multiple cleaning opportunities when sanding and finishing.

 - **A more glossy appearance** is normally experienced on recoated floors. Each additional coat of finish leaves a thicker build and a glossier appearance.

- Meyer Skidmore & Co. cannot be responsible for the failure of a recoating of your hardwood floor due to any residual contaminates on your floor prior to recoating, which prevents our finishes from adhering. Meyer Skidmore & Co. will still expect to be paid for its services even in the event of such a failure.

Recoating Product & Service:

- ❑ **SCHEDULING** of the work should be arranged at least three to five weeks in advance of the needed date. More notice may be required during the summer months. Recoating jobs require only one workday for our technicians, plus time for the finish to cure.
- ❑ **REMOVAL** of appliances, furniture, pianos, etc., is not included in our proposals.
- ❑ **ARRIVAL TIME** is not something that we can be specific about, therefore, we ask that you hide a key or bring one by the office. We can provide a lock box to be used for this purpose. You may call the office around 8:15 a.m. on the day your work is scheduled for more information regarding approximate arrival time.
- ❑ **AN ADEQUATE WORKSPACE** needs to be provided for us during screening and finishing. We need no competition with other trades during this process. We will have to pull off the job if we feel that other work will keep us from providing a quality product.
- ❑ **WE MUST HAVE CONTROL OF THE JOB** when we are applying our finishes. Everyone must please stay off the floors after they have been swept and are prepared for finishing, and also after the finishes have been applied. When the recoating has begun doors and windows must be left closed and fans turned off as there can be no draft across the floor until the finish has set up.
- ❑ **REFRIGERATORS** may be turned to a low setting by our staff to prevent uneven drying.
- ❑ **TARPING AND/OR MASKING** should be provided by the homeowner, general contractor, or you can call our associates: ***Bite The Dust; they do tarping and cleaning (303) 657-4787.*** After screening is completed we will remove the tarping around the floor to be finished. This is to prevent dust and/or the tarp from falling into the wet finish. Please, do not mask base moldings, as our finishes may cause the tape to adhere to molding.
- ❑ **A FINE DUST** is created when screening. Computers, stereo equipment, TV's, or any other electronic equipment should be protected. Meyer Skidmore & Co. is not responsible for the cleaning of your home after the work is completed.
- ❑ **BREAKABLE ITEMS** such as light fixtures that hang from ceilings or walls, pictures, etc., should be removed from the workspace. Meyer Skidmore & Co. cannot be responsible for items broken that have not been removed from the work area.
- ❑ **GLITSA** is an alcohol base finish, and the odor during the initial drying is significant. Customers living in homes where finishes are being applied should plan to sleep elsewhere for at least 2 nights, as with any heavy solvent paint, or lacquer product, this time will depend greatly on the amount of finish applied, and the layout of the home. When **WATERBASE FINISHES** are being applied, and are drying, you should not plan to remain in the home. They do dry and clear out more quickly, however, and sleeping elsewhere is usually not required.
- ❑ **ALL TENANTS** of a multi-occupant building must be notified of our efforts by the person contracting our services. Upon request, we will provide a Material Safety Data Sheet. Meyer Skidmore & Co. is not responsible for the notification of other tenants.
- ❑ **OPEN CONTAINERS OF FOOD**, fruits and vegetables should be removed from the work area, as they could be damaged or take on odors.
- ❑ **HOUSE PLANTS** should be removed from the area, as they could be damaged.
- ❑ **ALL PETS** should be removed from the home and boarded while our services are being provided. Meyer Skidmore & Co. cannot be responsible for keeping your pets out of the house, or off of the finish. It has been our experience that the sanding dust and finish vapors has killed fish.
- ❑ **LIGHTS** are often left on after performing our services. We turn them off whenever possible.
- ❑ **ALL PILOT LIGHTS** on hot water heaters, furnaces, etc. should be shut off prior to the application of Glitsa Floor Finish. We will shut off pilots or the gas main if the general contractor or homeowner has not done so. We are not responsible for re-lighting these pilots, and assume no responsibility if we find it necessary to turn pilots off. Freezing pipes are a concern in winter and we will need to work with you concerning this. Our finishes require at least 55° F room temperature to cure.